



# Customer Service Representative

**With German**

## Description

As a Customer Service Representative your mission will be to deliver a premium consumer experience using two inbound channels – phone and e-mail or chat by demonstrating the expertise to navigate through individual Consumer needs and providing a complete solution. We work for internal sports brand and our goal is to provide the customer with what they need to connect, train and compete with the knowledge to achieve their goals.

## Our requirements

- Very good knowledge of German (C1 level at least)
- Good knowledge of English (B2 level at least)
- Strong multitasking and organizational skills
- Excellent written and verbal communication skills
- Strong computer skills
- Previous experience in customer service will be an asset

## What we offer

- Full-time employment contract
- Opportunity to work for well-known international sports brand
- Competitive salary and bonus system
- Attractive benefits
- Access to career paths within company structure via internal promotion system
- Opportunity to work from home (from any place in Poland) or in modern workplace in Poznań



**Join us!**

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